

La Grange Sud House

Information

All online manuals can be viewed in the Guest Area

KEY BOX - located by the kitchen steps - spare front door, bike shed, pool cover high end, pool cover front flap and a key for the fuse box in the Lavender bedroom.

WEEKLY ELECTRIC ALLOWANCE - weekly allowance €100 which guests usually find ample. It is monitored daily and at the end of your stay, any excesses can be deducted from your security deposit. For our summer guests, the air con units in all six bedrooms are very efficient and cool the rooms very quickly. Therefore, to keep within your allowance, it is recommended to put them on just before you need them and keep doors closed when using the air con.

BEDROOM TVS - These are for DVDs

BIKE STORE - far end of the pool. Please keep locked when leaving the villa, as there is a lot of expensive stock and we will need to charge if stock is stolen due to being left unlocked. For locks operated by a number the code is 2271

HEATED POOL AND COVER - keep the retractable cover over the pool when not in use and overnight, to ensure the temperature is as high as possible. We do not charge for pool heating, however we will charge if the cover is not used as pool heating is expensive. Arnon visits twice a week and will monitor the water temperature for you. We have had guests who have been very disappointed that they could not swim as they had left the cover off and the temperature dropped. The cover is also part of the pool safety and we retain the right to close the pool if not covered in certain circumstances. The cover is pushed back with an adult each side. It can be pushed back in 2 ways **Without lifting the front flap**. This is the quickest way and you will be able to swim but not in the very last section of the pool. **Lifting the front flap** – this means you will be able to do lengths. Firstly, unlock the flap with the key from the key box. Then with ONE ADULT EACH SIDE, lift the heavy flap up in a similar way to lifting a garage door, & finish by pushing gently back onto the horizontal rollers to secure it into position. Then with ONE ADULT EACH SIDE push the cover back to the end of the pool

POOL AREA - No glass is to be taken into this area and plastic only is to be used for your own safety and to protect the pool liner which we reserve the right to charge for if damaged.

POOL LIGHT - This is located on the pool house wall

FUSE BOX - white cupboard in the ground floor Lavender Bedroom.

HOUSE BOUNDARIES - Please park on the circular drive inside the black gates.

BATHROOMS - The villa has a septic tank which will be inoperable if anything other than toilet paper is used, causing immediate chaos for your holiday

STOP COCK FOR THE WASHING MACHINE AND DISHWASHER - Individual isolation valves can be found in the cupboard between these machines

STOP COCK FOR THE VILLA - in the pool room next to the steps going down to the Lower Garden. The key for the pool room is in the key box on the white cupboard on the pool terrace – code 1722. The red lever stop cock can be seen inside on the far wall.

BINS AND RECYCLING

There are two wheelie bins for the non recyclable waste – please put all waste, including nappies in sacks or rubbish will not be removed and take to the end of the lane on a Tuesday evening ready for an early 8am collection on the Wednesday morning.

There are two wheelie bins for all recycling (NOT glass) – They have a universal recycling label on them which includes all plastics, cans, tins, paper and cardboard. They are collected every two weeks on a Thursday morning from the end of the lane and Tracey will Whatsapp the days and dates to guests.

Glass recycling facilities are next to the graveyard in Razac-de-Saussignac. Turn left out of little lane and then turn right towards the church. At the church turn right and you will see the facilities on the right after 300 metres. There is a large black box by the kitchen door to store your glass recycling. Thank you for emptying this for your departure.

WASHING LINE - A telescopic Brabantia line on the balcony. Lift the black handle up to open and secure into place. Push up slightly on black handle to close down.

RANGEMASTER OVEN - The dual fuel arrangement of an electric oven and gas hob ensures you should always be able to cook. If there is a power cut you will need to re-set the clock on the oven in order to be able to use it and you do this by pressing down the 2 buttons on the left simultaneously and then changing the time on the buttons on the right.

BBQ GAS BOTTLES - spare bottle in white cupboard on pool terrace. If a gas bottle runs out during your holiday, please Whatsapp Tracey to ensure a replacement for the next guests.

AIR CON UNITS – these are very efficient and only need to be turned on for a short while before needed. Daily monitoring for usage it set up and any excess over 100€ (which is

usually more than ample) will be deducted from the security deposit. This system works well for our guests as it means it can be used as much as required.

THREE FIRE EXTINGUISHERS/BLANKETS - next to both ovens and in the first floor Rose bedroom.

FIRST AID KIT - Located in the kitchen.

TAP WATER - Safe to drink.

LIGHTBULBS - Please write on kitchen whiteboard if any bulbs need replacing and the caretakers will replace them ready for the next guests.

WIND UP TORCHES - You will find these in bedside lockers. Turn the handle 30 times and then press rubber indent which gives light for 90 seconds.

DOG PRESENTS - Please ensure you pick up after your dog, to avoid giving the next guests a nasty surprise! We are very proud of our long, successful history of welcoming dogs however, it does need your diligence

OUTDOOR SOFT FURNISHINGS AND POOL SUN SHADES

The soft furnishings are not waterproof therefore please store in the chests provided, overnight and also when leaving the villa during the day as sudden fierce storms are common. Close sun shades overnight and when leaving the villa for the same reason.

MOUSE REPELLENTS - You will see these throughout the villa and the set frequency repels mice and should remain plugged in.

WILDLIFE

You may be lucky enough to see; rabbits, lizards, moles, glow worms, tree frogs, crickets, deer, wild boar, lots of birds of prey.

Not so welcome are the Seasonal Visitors which include; flying ants which last just a day, bees – protected therefore if they start to build a nest please call me and I will arrange for a bee man to relocate the nest, wasps (spray with wasp spray which can be bought from Le Clerc), ants (use ant powder)